

Interstate Telcom Consulting, Inc.

Independent Telecommunications Consultants

June 26, 2014

PUBLIC DOCUMENT-TRADE SECRET DATA HAS BEEN EXCISED

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

Received & Inspected
JUN 2 7 2014

Mr. Burl Haar Executive Secretary Minnesota Public Utilities Commission 121 Seventh Place East, Suite 350 St. Paul, MN 55101

FCC Mail Room

Re: WC Docket No. 10-90, 11-42 and 14-58: Form 481 - Annual Reporting Requirements for High-Cost and Low Income Recipients MN PUC Docket No. 14-08

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules, enclosed is a redacted version of Form 481 Annual Reporting Requirements and Certifications for Woodstock Telephone Company, Study Area Code 361510. Woodstock Telephone Company is a state-designated ETC, and as such, is submitting to the Commission information from FCC Form 481. A confidential "Trade Secret" filing of this information was also made under Docket 10-90, 11-42 and 14-58.

Should you have any questions, please contact me via e-mail at <u>roxih@interstatetelcom.com</u> or by phone at 320/848-6641.

Sincerely,

Roxi Hacker

Regulatory Consultant

Enclosures:

Cc: Ron Nelson

No. of Copies rec'd OY/

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3050-0585/OMB July 2013	Control No. 3060-0819
<010>	Study Area Code	361510		
<015>	Study Area Name	WOODSTOCK TEL CO		
<020>	Program Year	2015	Received 8	Involution
<030>	Contact Name: Person USAC should contact with questions about this data	Roxi Hacker	1:30	- 0044
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3208486641 ext.	Z MCC	
<039>	Contact Email Address: Email of the person identified in data line <030>	roxih@interstatetelcom.com	FCC Ma	il Room
ANNUA	AL REPORTING FOR ALL CARRIERS		Requ	313 54.422 letion Completion lired Required k box when complete)
<100>	Service Quality Improvement Reporting	(complete o	rttached worksheet) ✓	CALLES.
<200>	Outage Reporting (voice)	(complete a	attached worksheet)	
<210>		outages to report	1	
<300>	Unfulfilled Service Requests (voice)			
<310>	Detail on Attempts (voice)			
			(attoch descriptive document)	
<320>	Unfulfilled Service Requests (broadband)			
<330>	Detail on Attempts (broadband)		(attach descriptive document)	
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0			
<420> <430>	Mobile 0.0 Number of Complaints per 1,000 customers (broad)	pand)		·
<440>	Fixed 0.0		<u></u>	
<450> <500>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ules Compliance (check to i	indicate certification) ✓	
	361510MN510Woodstock.pdf		10-10-10-10-10-10-10-10-10-10-10-10-10-1	
<510>		(attache	ed descriptive document)	
		1		
<600>	Functionality in Emergency Situations	(check to i	indicate certification) ✓	
	361510MN610Woodstock.pdf			
		(attached a	descriptive document)	
<610>				
<700>	Company Price Offerings (voice)	(complete	attached worksheet)	
	Company Price Offerings (broadband)	(complete	attached worksheet)	
<800> <900>	Operating Companies and Affiliates Tribal Land Offerings (Y/N)?		attached worksheet)	THE PERSON NAMED IN
	Voice Services Rate Comparability		indicate certification) ✓	
	361510MN1010Woodstock.pdf			
<1010	>	(attach d	escriptive document)	
<1100	> Terrestrial Backhaul (Y/N)?	(If not, check to	indicate certification)	
<1110		(complete	attached worksheet)	ALLEN
<1200	> Terms and Condition for Lifeline Customers Price Cap Carriers, Proceed to Price Cap Additional		e attached worksheet)	
	Including Rate-of-Return Carriers affiliated with Pr			
<2000>		(check to i	indicate certification)	Tilli.
<2005>	Rate of Return Carriers, Proceed to ROR Additional		attached worksheet)	
<3000>	ra Marindolado (Sabaros Arcales Arcale		indicate certification)	11111
<3005>		(complete	attached worksheet)	100000

. 73	ervice Quality Improvement Reporting illection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361510
<015>	Study Area Name	WOODSTOCK TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com
<110>	Has your company received its ETC certification from the FCC? If your answer to Line <110> is yes, do you have an existing §54.202(a) "5	(yes/no) O O
<111>	year plan" filed with the FCC?	(yes / no) O O
<112>	54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	
	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets	
<114>	Report how much universal service (USF) support was received	
<115>	How (USF) was used to improve service quality	
<116>	How (USF)was used to improve service coverage	
<117>	How (USF) was used to improve service capacity	
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.	

(200)	Service	Outage on Form	Repo	ting	(Voice)
Data	Collecti	on Form			

<220>

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	361510
<015>	Study Area Name	WOODSTOCK TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<9>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
							*				

1 miles (1936)	ce Offerings including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0986/QMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361510	
<015>	Study Area Name	WOODSTOCK TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
<701>	Residential Local Service Charge Effective Date 1/1/2014 Single State wide Residential Local Service Charge		

>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<ba><b4></b4></ba>		<c></c>
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
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(710) Broadband Price Offerings		FCC Form 481			
Data Collection Form	25年,一年上海大利的企业的基本工作,中国内心中的特殊的大型企业,但是国际的特殊的企业,在国际的企业,在国际的企业,但是国际的企业,但是国际的企业,但是国际的企	OMB Control No. 36 July 2013	060-0986/QMB Co	ntrol No. 3060-0819	
cO1On Study Area Code	361510				

<010>	Study Area Code	361510
<015>	Study Area Name	WOODSTOCK TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxihminterstatetelcom.com

<ai>></ai>	<a2></a2>	<b1></b1>	<b2></b2>	•	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken Wher Limit Reached (selec
			- See attac	hed				
			worksheet -	100				
The second secon								

<010>					OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
	Study Area Code		361510		
<015>	Study Area Name		WOODSTOCK TEL	. 00	
	Program Year		2015		
	Control of the Contro	should contact regarding this data	Roxi Hacker		
<035>	Contact Telephone Number -	Number of person identified in data line <030>	3208486641 ex	ct.	
		Address of person identified in data line <030>	roxih@inters	tatetelcom.com	
	reporting corner	odstock Telephone Company			
<811>	Holding Company				
<812>	Operating Company Wo	odstock Telephone Company			
<813>		<a1></a1>	773	<a2></a2>	43 >
		Affiliates		SAC	Doing Business As Company or Brand Designation
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	oal Lands Reporting ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	9
<010> <015> <020> <030> <035> <039>	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030 Contact Email Address - Email Address of person identified in data line <030 Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of Attached Document	
to confin	Needs assessment and deployment planning with a focus on Tribal	Select (Yes, No, NA)	

	o Terrestrial Backhaul Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-081 July 2013		
<010>	Study Area Code	361510			
<015>	Study Area Name	WOODSTOCK TEL CO			
<020>	Program Year	2015			
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker			
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com			
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)				
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)				

Lifeline	erms and Condition for Lifeline Customers ection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		361510	
<015>	Study Area Name		WOODSTOCK TEL CO	
<020>	Program Year		2015	
<030>	Contact Name - Person USAC should contact regarding this data		Roxi Hacker	
<035>	Contact Telephone Number - Number of person identified in data	line <030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data	line <030>	roxih@interstatetelcom.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		361510MN1210Woodstock.pdf	
				Name of Attached Document
<1220>	Link to Public Website	НТТР		
or the we	neck these boxes below to confirm that the attached document(s), on line bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers mareport:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1		
<1222>	Details on the number of minutes provided as part of the plan,	/		
<1223>	Additional charges for toll calls, and rates for each such plan.	7		

533300	ice Cap Carrier Additional Documentation.		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013
<010>	Study Area Code	361510	
<015>	Study Area Name	WOODSTOCK TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
CHECK th			ligh Cost support to offset access charge reductions, and Connect America Phase II
	support as set forth in 47 CFR § 54.313(b),(c),(d),(e)	e) the information reported on this form and in	the documents attached below is accurate.
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		Ħ
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification Support Used to Build Broadband		
	Consest Associate Phone II Properties (47 CFP 5 C4 242/41)		
<2017>	Connect America Phase II Reporting (47 CFR § 54.313(e)) 3rd year Broadband Service Certification		
<2017>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		Ħ
		li 2021	
<2020>	Please check the box to confirm that the attached document(s), on I pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providir preceding calendar year.	shall provide the number, names, and	
<2021>	Interim Progress Community Anchor Institutions		
	and state that a second of the first transfer and the first attendity in the first of the first		
			1
			Attached Document Listing Required Information

D200000	Lat Water School 1971	
3000) R	ate Of Return Carrier Additional Documentation	FCC Form 481
ata Col	ection Form	OM8 Control No. 3060-0986/OM8 Control No. 3060-0819
		July 2013
-010-	for the first factor	*****
<010>	Study Area Code Study Area Name	361510 WOODSTOCK TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com
CHECK	he boxes below to note compliance on its five year service quality plan (pursua	nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47
	CFR § 54.313(f)(2). I further certify that the	he information reported on this form and in the documents attached below is accurate.
		1
(3010)	Progress Report on 5 Year Plan	
	Milestone Certification (47 CFR § 54.313(f)(1)(i))	
		Name of Attached Document Listing Required Information
	Please check this box to confirm that the attached document(s), on line 3	3012 contains the required information pursuant to
(3011)	§ 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
(3012)	Community Ancion institutions (47 era 9 34.315(/////i))	
		Name of Attached Document Listing Required Information
(3013)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))	(Yes/No)
(3014)	If yes, does your company file the RUS annual report	(Yes/No)
0.5515-0.	: [1] [1] [1] [1] [1] [1] [1] [1] [1] [1]	
		7, contains the required information pursuant to § 54.313(f)(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for	.U✓
(2016)	Telecommunications Borrowers) Document(s) for Balance Sheet, Income Statement and Statement of Ca	State State
(2010)	Document(s) for balance Sneet, income Statement and Statement of Ca	
		361510MN3000Woodstock.pdf
(3017)	If the response is yes on line 3014, attach your company's RUS annual	1
	report and all required documentation	1
		Name of Attached Document Listing Required Information
(2010)	Make	(Yes/No)
(3018)	If the response is no on line 3014, is your company audited?	(reshro)
	If the response is yes on line 3018, please check the boxes below to	
(2040)	confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a fo	ormat comparable to RUS Operating Report for Telecommunications
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of C	ach Floure
(3021)	Management letter issued by the independent certified public accountant that	performed the company's financial audit.
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),	
	contains:	
(3022)	Copy of their financial statement which has been subject to review by an	
	independent certified public accountant; or 2) a financial report in a	_
	format comparable to RUS Operating Report for Telecommunications	
	Borrowers,	
(3023)	Underlying information subjected to a review by an independent certified	
(2024)	public accountant	I
(3024)	Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Ca	seh Floure
(3023)	Documents, for balance sheet, movine statement and statement of Co	ISH FIDWS
	ı	
(3026)	Attach the worksheet listing required information	I
,	The state of the s	l
	ſ	
	L	Name of Attached Document Listing Required Information
		The state of the s

07KY606C009C0C0	tion - Reporting Carrier lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	361510
<015>	Study Area Name	WOODSTOCK TEL CO
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<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

l certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.				
Name of Reporting Carrier:				
Signature of Authorized Officer:	Date			
Printed name of Authorized Officer:				
Title or position of Authorized Officer:				
Telephone number of Authorized Officer:				
Study Area Code of Reporting Carrier:	Filing Due Date for this form:			

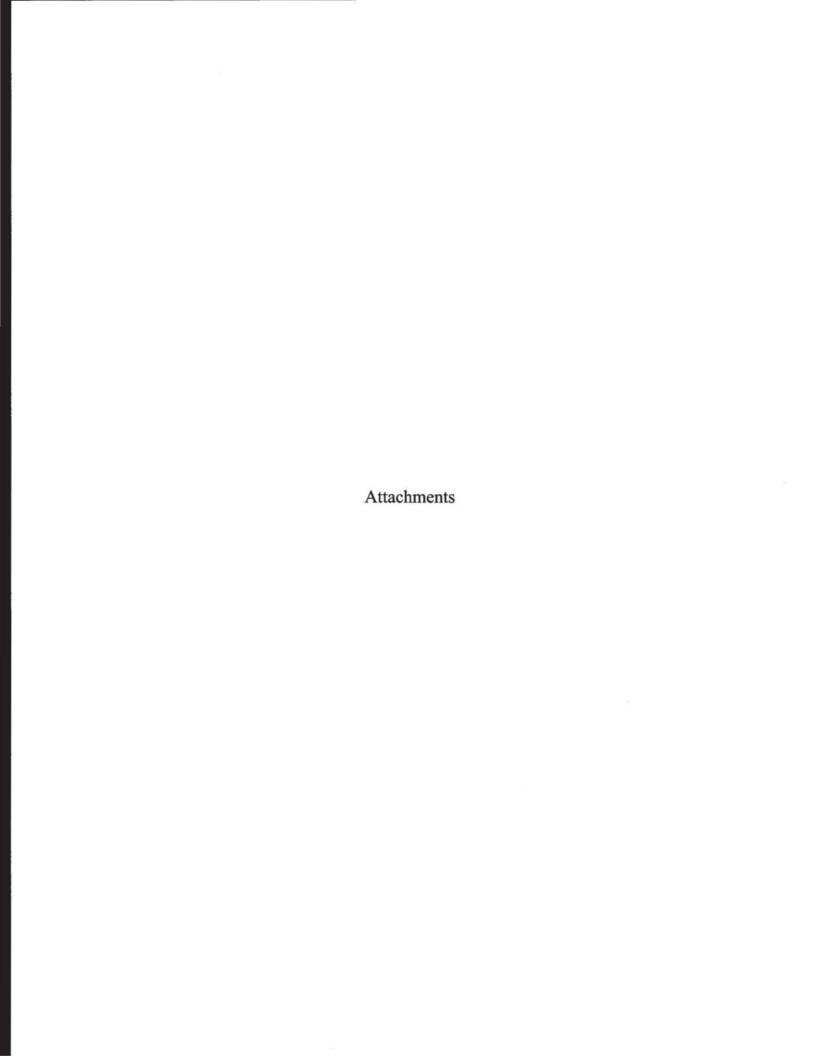
(SEC.) 100 (SEC.) 100 (SEC.)	don - Agent / Carrier lection Form	FCC Form 481. OMB Control No. 3060-0986/OM8 Control No. 3060-0819 July 2013
<010>	Study Area Code	361510
<015>	Study Area Name	WOODSTOCK TEL CO
<020>	Program Year	2015
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<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) ITCI is authorized to submit the information reported on behalf of the reporting carrier. also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.					
Name of Authorized Agent: ITCI					
Name of Reporting Carrier: WOODSTOCK TEL CO					
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/26/2014				
Printed name of Authorized Officer: Kenneth Knuth					
Title or position of Authorized Officer: Owner	United and the second s				
Telephone number of Authorized Officer: 5076583830 ext.					
Study Area Code of Reporting Carrier: 361510	Filing Due Date for this form: 07/01/2014				

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or	LI Recipients on Behalf of Report	ing Carrier
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal serv the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, th		
Name of Reporting Carrier: WOODSTOCK TEL CO		
Name of Authorized Agent or Employee of Agent: ITCI		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date	06/26/2014
Printed name of Authorized Agent or Employee of Agent: Roxi Hacker		
Title or position of Authorized Agent or Employee of Agent Regulatory Consultant		
Telephone number of Authorized Agent or Employee of Agent: 3208486641 ext.		
Study Area Code of Reporting Carrier: 361510 Filing Due Date for this form:	07/01/2014	



REDACTED - FOR PUBLIC INSPECTION

REDACTED:

Woodstock Telephone Company
Five Year Quality of Service Plan
2015-2019

Woodstock Telephone Company

Form 481 Line No.: 510 Compliance with Service Quality Standards and Consumer Protection

As required by Minnesota Administrative Rule "7812.0700 Minnesota General Service Quality Requirements, Subpart 1" the local services provided by the Woodstock Telephone Company are provided under internal company operating procedures and publically available tariffs which are in compliance with applicable Minnesota Public Utility Commission orders and rules including:

7810.0100 DEFINITIONS. 7810.0200 SCOPE. 7810.0300 STATUTORY AUTHORITY.

RECORDS AND REPORTS

7810.0400 RETENTION OF RECORDS.
7810.0500 DATA TO BE FILED WITH THE COMMISSION.
7810.0600 REPORT TO COMMISSION ON SERVICE DISRUPTION.
7810.0900 LOCATION OF RECORDS.

CUSTOMER RELATIONS

7810.1000 INFORMATION AVAILABLE TO CUSTOMER AND PUBLIC. 7810.1100 COMPLAINT PROCEDURES. 7810.1200 RECORD OF COMPLAINT.

CUSTOMER BILILNG; DEPOSIT AND GUARANTEE REQUIREMENTS

7810.1400 CUSTOMER BILLING.

7810.1500 DEPOSIT AND GUARANTEE REQUIREMENTS.

7810.1600 DEPOSIT.

7810.1700 GUARANTEE OF PAYMENT.

DISCONNECTION OF SERVICE; SERVICE DELAY

7810.1800 PERMISSIBLE SERVICE DISCONNECTIONS WITH NOTICE.

7810.1900 PERMISSIBLE SERVICE DISCONNECTIONS WITHOUT SERVICE.

7810.2000 NONPERMISSIBLE REAONS TO DISCONNECT SERVICE.

7810.2100 MANNER OF DISCONNECTION.

7810.2200 RECONNECTION OF SERVICE.

7810.2300 NOTICE REQUIREMENTS.

7810.2400 BILL DISPUTES.

7810.2500 ESCROW PAYMENTS.

7810.2600 WAIVING RIGHT TO DISCONNECT; EMERGENCY STATUS.

7810.2800 DELAY IN INITIAL SERVICE OR UPGRADE.

DIRECTORIES

7810.2900 CONTENT OF DIRECTORIES.
7810.3000 MAINTENANCE OF PLANT AND EQUIPMENT.

7810.3100 EMERGENCY OPERATIONS.

Woodstock Telephone Company

Form 481 Line No.: 510 Compliance with Service Quality Standards and Consumer Protection

ENGINEERING

7810.3200 CONSTRUCTION OF TELEPHONE PLANT. 7810.3300 MAINTENANCE OF PLANT AND EQUIPMENT. 7810.3900 EMERGENCY OPERATIONS.

INSPECTIONS, TESTS, SERVICE REQUIRMENTS

7810.4100 ACCESS TO TEST FACILITIES.

7810.4300 ACCURANCE REQUIREMENTS.

7810.4900 ADEQUACY OF SERVICE.

7810.5000 UTILITY OBLIGATIONS.

7810.5100 TELEPHONE OPERATORS.

7810.5200 ANSWERING TIME.

7810.5300 DIAL SERVICE REQUIREMENTS.

7810.5400 INTEROFFICE TRUNKS.

7810.5500 TRANSMISSION REQUIREMENTS.

7810.5800 INTERRUPTIONS OF SERVICE.

7810.5900 CUTOMER TROUBLE REPORTS.

7810.6000 PROTECTIVE MEASURES.

7810.6100 SAFETY PROGRAM.

Woodstock Telephone Company

Form 481 Line No.: 610 Description of Functionality in Emergency Situations

Woodstock Telephone Company pursuant to Minnesota Administrative Rule "7810.3900 Emergency Operations" has:

- Established reasonable provisions to meet emergencies resulting from failures of lighting or power service, sudden and prolonged increases in traffic, illness of operators or from fire, storm, or acts of God including provisions for emergency power that meet or exceed the rule requirement to provide:
 - o A minimum of four hours of battery service in each central office.
 - A permanently installed power unit in exchanges exceeding 5,000 lines.
 - Mobile power units that can be delivered on short notice and which can be readily connected in offices without installed emergency power facilities.
- Has informed employees as to the procedures to be followed, including reasonable rerouting of traffic around damaged facilities and the deployment of emergency power in the event of emergency in order to prevent or mitigate interruption or impairment of telecommunications service.

(700) Price Offerings including Voice Rate Data Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

Study Area Code	361510
Study Area Name	WOODSTOCK TEL CO
Program Year	2015
Contact Name - Person USAC should contact regarding this data	Roxi Hacker
Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com
	Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<h1></h1>	<b2></b2>	 <b3></b3>	<b4></b4>		<c></c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fed
MN	507-746 Gavin		FR	14.0	0.0	0.0	0.0	14.0
MIN	507-347 Holland		FR	14.0	0.0	0.0	0.0	14.0
MIN	507-823 Russell		FR	14.0	0.0	0.0	0.0	14.0
MIN	507-658 Ruthton		FR	14.0	0.0	0.0	0.0	14.0
MIN	507-777 Woodstock		FR	14.0	0.0	0.0	0.0	14.0
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<010>	Study Area Code	361510
<015>	Study Area Name	WOODSTOCK TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
MN	507-746 Gavin	49.95	0.0	49.95	3.0	1.0	0.0	Other, Unlimited Access - Usage Allowance n/a
MN	507-746 Gavin	59.95	0.0	59.95	5.0	2.0	0.0	Other, Unlimited Access - Usage Allowance n/a
MN	507-746 Gavin	69.95	0.0	69.95	10.0	5.0	0.0	Other, Unlimited Access - Usage Allowance n/a
MN	507-746 Gavin	99.95	0.0	99.95	20.0	10.0	0.0	Other, Unlimited Access - Usage Allowance n/a
MN	507-746 Gavin	129.95	0.0	129.95	50.0	20.0	0.0	Other, Unlimited Access - Usage Allowance n/a
MN	507-347 Holland	49.95	0.0	49.95	3.0	1.0	0.0	Other, Unlimited Access - Usage Allowance n/a
MN	507-347 Holland	59.95	0.0	59.95	5.0	2.0	0.0	Other, Unlimited Access - Usage Allowance n/a
MN	507-347 Holland	69.95	0.0	69.95	10.0	5.0	0.0	Other, Unlimited Access - Usage Allowance n/a
MN	507-347 Holland	99.95	0.0	99.95	20.0	10.0	0.0	Other, Unlimited Access - Usage Allowance n/a
MN	507-347 Holland	129.95	0.0	129.95	50.0	20.0	0.0	Other, Unlimited Access - Usage Allowance n/a
MIN	507-823 Russell	49.95	0.0	49.95	3.0	1.0	0.0	Other, Unlimited Data - Usage Al
MN	507-823 Russell	59.95	0.0	59.95	5.0	2.0	0.0	Other, Unlimited Data - Usage Al
MN	507-823 Russell	69.95	0.0	69.95	10.0	5.0	0.0	Other, Unlimited Data - Usage Al
MN	507-823 Russell	99.95	0.0	99.95	20.0	10.0	0.0	Other, Unlimited Data - Usage Al
MN	507-823 Russell	129.95	0.0	129.95	50.0	20.0	0.0	Other, Unlimited Data - Usage Al
MN	507-658 Ruthton	49.95	0.0	49.95	3.0	1.0	0.0	Other, Unlimited Data - Usage All
MN	507-658 Ruthton	59.95	0.0	59.95	5.0	2.0	0.0	Other, Unlimited Data - Usage Al
MN	507-658 Ruthton	69.95	0.0	69.95	10.0	5.0	0.0	Other, Unlimited Data - Usage All
MN	507-658 Ruthton	99.95	0.0	99.95	20.0	10.0	0.0	Other, Unlimited Data - Usage Al.
MN	507-658 Ruthton	129.95	0.0	129.95	50.0	20.0	0.0	Other, Unlimited Data - Usage Ali
MIN	507-777 Woodstock	49.95	0.0	49.95	3.0	1.0	0.0	Other, Unlimited Data - Usage Ali

(710) Broadband Price Offerings Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OM8 Control No. 3060-0819 July 2013

<010>	Study Area Code	361510
<015>	Study Area Name	WOODSTOCK TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxib@interstatetelcom.com

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State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
MIN	507-777 Woodstock	59.95	0.0	59.95	5.0	2.0	0.0	Other, Unlimited Data - Usage Allo
MIN	507-777 Woodstock	69.95	0.0	69.95	10.0	5.0	0.0	Other, Unlimited Data - Usage Allo
MIN	507-777 Woodstock	99.95	0.0	99.95	20.0	10.0	0.0	Other, Unlimited Data - Usage Allo
MN	507-777 Woodstock	129.95	0.0	129.95	50.0	20.0	0.0	Other, Unlimited Data - Usage Allo n/a
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LINE 1010 - VOICE SERVICES RATE COMPARABILITY

The Wireline Competition Bureau's most recent reasonable comparability benchmark for voice services is \$46.96, which includes the federal subscriber line charge ("SLC").

In all of the exchanges served by the Woodstock Telephone Company, the single-line residential local rate, including any mandatory extended area service charge, is \$14.00. When the federal SLC (\$6.50) and other state fees are included, the rate becomes \$21.37. Therefore, the Company's pricing of fixed voice services is less than the reasonable comparability benchmark of \$46.96.

Woodstock Telephone Company

Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline Plans

 Woodstock Telephone Company offers Lifeline Service Credit according to basic service requirements listed in Minnesota Administrative Rule "7812.06000 – Basic Service Requirements."

Subpart 1. Required services. A local service provider (LSP) shall provide, as part of its local service offering, the following to all customers within its service area:

- A. Single party voice-grade service and touch-tone capability;
- B. 911 or enhanced 911 access;
- C. 1 + intraLATA and interLATA presubscription and code-specific equal access to interexchange carriers subscribing to its switched access service;
- D. Access to directory assistance, directory listings, and operator services;
- E. Toll and information service-blocking capability without recurring monthly charges as provided in the commission's ORDER REGARDING LOCAL DISCONNECTION AND TOLL BLOCKING CHARGES, Docket No. P-999/CI-96-38 (June 4, 1996), and its ORDER GRANTING TIME EXTENSIONS AND CLARIFYING ONE PORTION OF PREVIOUS ORDER, Docket No. P-999/CI-96-38 (September 16, 1996), which are incorporated by reference, are not subject to frequent change, and are available through the statewide interlibrary loan system;
- F. One white pages directory per year for each local calling area, which may include more than one local calling area, except where an offer is made and explicitly refused by the customer;
- **G.** A white pages and directory assistance listing, or, upon customer request, a private listing that allows the customer to have an unlisted or unpublished telephone number;
- H. Call-tracing capability according to chapter 7813;
- I. Blocking capability according to the commission's ORDER ESTABLISHING CONDITIONS FOR THE PROVISION OF CUSTOMER LOCAL AREA SIGNALING SERVICES, Docket No. P-999/CI-92-992 (June 17, 1993) and its ORDER AFTER RECONSIDERATION, Docket No. P-999/CI-92-992 (December 3, 1993), which are incorporated by reference, are not subject to frequent change, and are available through the statewide interlibrary loan system; and
- J. Telecommunications relay service capability or access necessary to comply with state and federal regulations.
- Woodstock Telephone Company Lifeline service offerings are listed in their Local Service Tariff Section
 5, Pages 40-42 (attached) pursuant to Minnesota Rule 7812.0600 Subpart 2:
 - **Subpart 2. Separate flat rate service offering.** At a minimum, each LSP shall offer the services identified in subpart 1 as a separate tariff or price list offering on a flat rate basis. An LSP may also offer basic local service on a measured rate basis or in combination with other services. An LSP may impose separate charges for the services set forth in subpart 1 only to the extent permitted by applicable laws, rules, and commission orders.
- The Local Service Tariff is on file with the Minnesota Public Utility Commission.
- All Lifeline subscribers must meet the terms and conditions of Federal Lifeline Eligibility Rules.

Woodstock Telephone Company

Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline Plans

Woodstock Telephone Company does adhere to all Federal Lifeline eligibility rules and regulations as well as Minnesota Administrative Rule "7817.0400 - Eligibility for Telephone Assistance Credits" which states:

Minnesota Administrative Rule 237 Chapter 7817.0400

Subpart 1. Information provided. Each local service provider shall annually mail a notice of the availability of the telephone assistance plan to each residential subscriber in a regular billing. If a subscriber has chosen to receive the regular billing other than through U.S. mail, the local service provider shall send the notice in a regular billing using the delivery method chosen by the subscriber for delivery of the regular billing. The notice must state the following: YOU MAY BE ELIBIBLE FOR ASSISTANCE IN PAYING YOUR TELEPHONE BILL IF YOU RECEIVE BENEFITS FROM CERTAIN LOW-INCOME ASSISTANCE PROGRAMS OR MEET CERTAIN INCOME LIMITS. FOR MORE INFORMATION OR AN APPLICATION FORM PLEASE CONTACT

<u>(local service provider)</u>. On request, the local service provider shall mail to a person an application form developed by the commission and the Department of Commerce, and a brochure that describes the telephone assistance plan's eligibility requirements and application process.

Subpart 2. Application process. On completing and signing the application certifying under penalty of perjury that the information provided by the applicant is true and that the statutory criteria for eligibility are satisfied, the applicant must return it to the local service provider for enrollment in the telephone assistance plan. An application may be made by the subscriber, the subscriber's spouse, or a person authorized by the subscriber to act on the subscriber's behalf.

Subpart 4. Eligibility criteria. To be eligible for a telephone assistance credit the applicant must:

- A. be a subscriber who resides in Minnesota or has moved to Minnesota and intends to remain; and
- B. be eligible for the federal Lifeline telephone service discount.

Subpart 7. Applicant and recipient responsibilities. Each applicant and each recipient shall provide current information to the local service provider about permanent changes that affect the applicant's or recipient's eligibility.

Subpart 8. Local service provider responsibilities.

- A. A local service provider shall begin providing telephone assistance credits to an applicant in the earliest possible billing cycle but not later than the second billing cycle following submission of a completed application demonstrating eligibility. If certified, the local service provider shall notify the applicant by, for example, placing telephone assistance credits on the bill.
- **B.** If an applicant is denied eligibility, the local service provider shall notify the applicant in writing of the reasons for the denial, of the right to appeal, and of the right to reapply.